

TABLE OF CONTENTS

TITLE	PAGE
INTRODUCTION	3
MODULE 1 PIM	4
MODULE 2 KIOSK	5- 34
CHANGE REQUEST	5 - 6
LEAVE MANAGEMENT	6 - 7
VEHICLE BOOKING	8 - 9
OUTPATIENT CLAIM	9 - 11
LOAN & SUBSIDY	12 - 26
TRAVEL & ACCOMODATION	27 - 30
COMPANY ACCOMODATION	31 - 34

INTRODUCTION

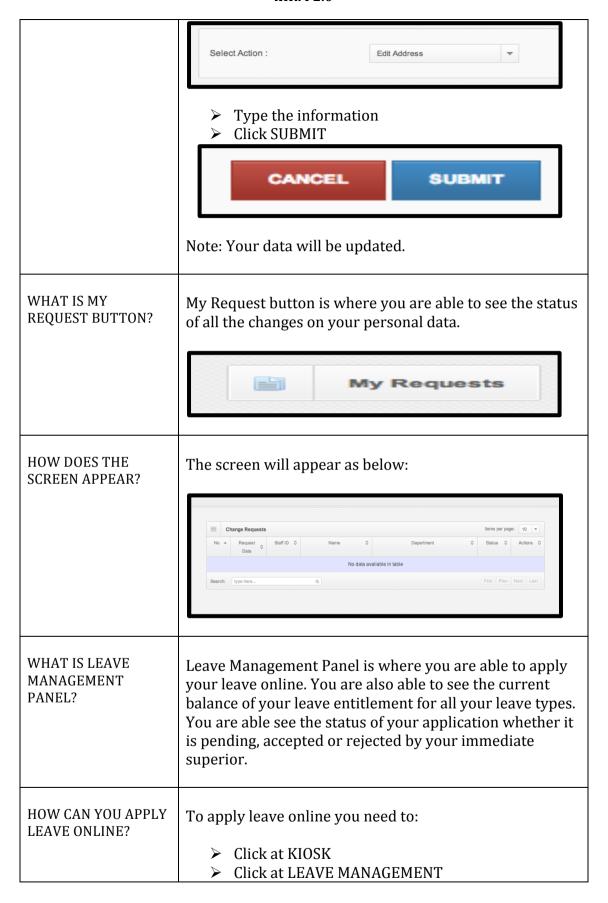
INTRODUCTION	This user manual is designed and developed for UDA personnel on how to use and apply the iHRM system in their workforce.
WHAT IS COVERED IN THE USER MANUAL?	The user manual covers all the procedures on how to use the system on each of the panel. It covers step-by-step procedure on how to use each panel. The procedures are made user-friendly and easy to use.
HOW CAN THE USER GET THE ONLINE HELP AFTER TRAINING?	The user needs to click at HELP button and search for the related topics.

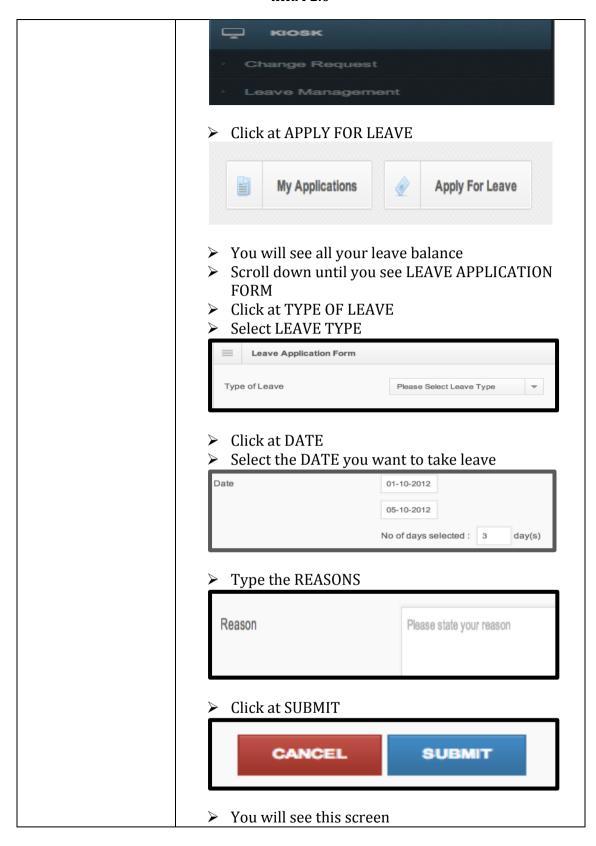
MODULE 1: PERSONAL INFORMATION MANAGEMENT (PIM)

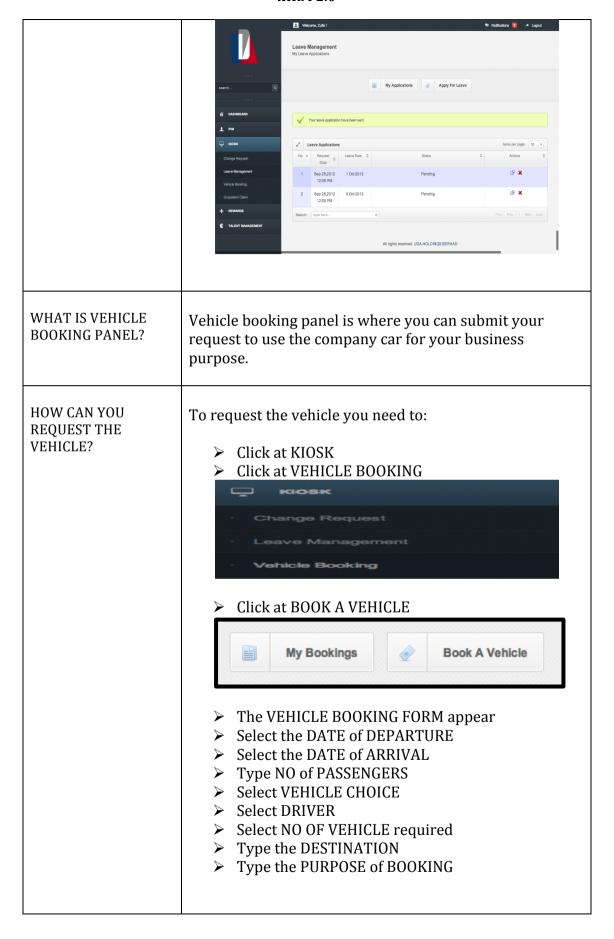
WHAT IS PIM? WHAT ARE THE DATA THAT YOU ARE ALLOWED TO CHANGE?	You are also information The data that Addre Conta Status	allowed to on you pers t you are al ess ct Number	low to change are:
HOW IS THE PANEL APPEARS?	The panel will search	Wescome, Zufla I Personal Information Module	♥ Nothallon ¶ → Logod
			14-09-2012 (ds-mm-yyyy) All rights reserved, UDA HOLDINGS BERHAD

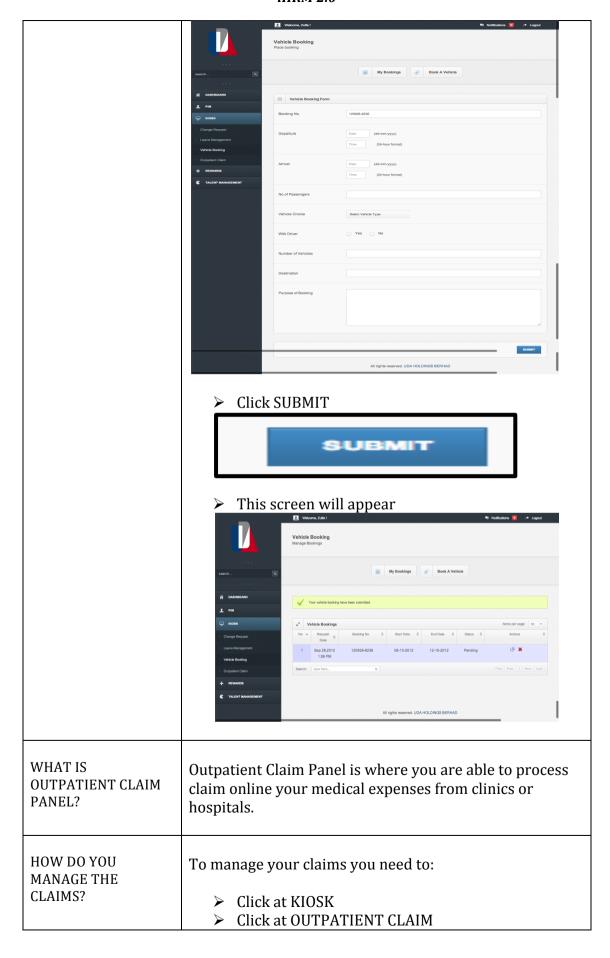
MODULE 2: KIOSK

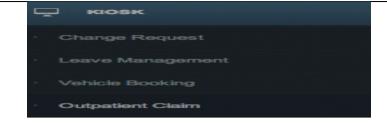
KIOSK	KIOSK is the panel which consist of: Change Request Leave Management Vehicle Booking Outpatient Claim Loan and Subsidy Travel and Accomodation Company Accomodation Manpower Request(Only for HOD and Process Owner)
WHAT YOU ABLE TO DO IN KIOSK PANEL?	In the KIOSK Panel your are able to: Request to change your personal data Apply leave online Book vehicle online Manage your claims online Apply loan (Car, Computer & Housing) Apply and request travel and accommodation online Apply and request company accommodation online Request manpower online(only for HOD)
WHAT IS CHANGE REQUEST PANEL?	Change Request Panel is where you can edit and update your personal data.
HOW DO YOU CHANGE AND UPDATE THE INFORMATION?	Below are the steps to change or update the information: Click at KIOSK Click at CHANGE REQUEST Change Request Click at NEW REQUEST My Requests New Request Select ACTION eg. Edit Address











- The MANAGE CLAIM STATUS screen will appear
- Click at NEW CLAIM



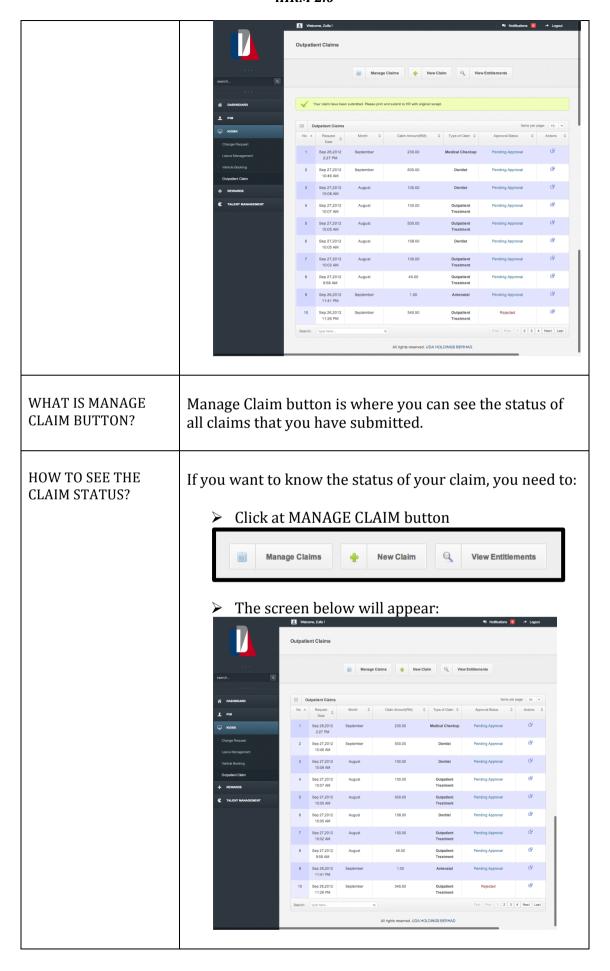
> The screen below will appear:



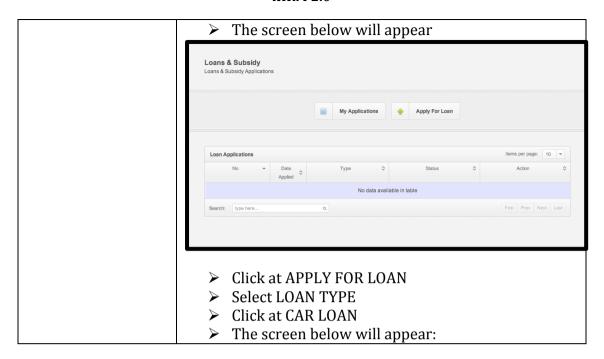
- Please click and fill up at every field
- Click at Submit

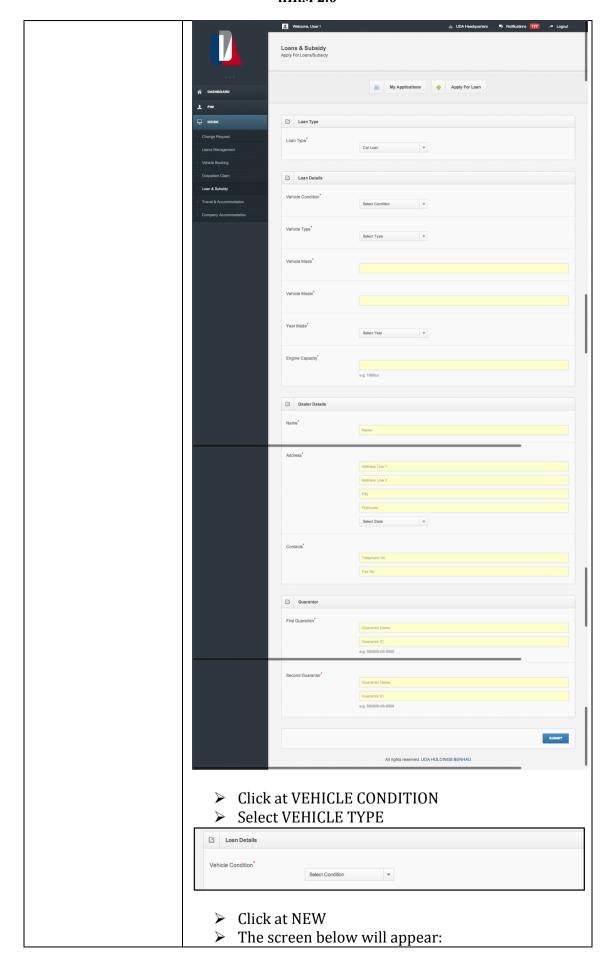


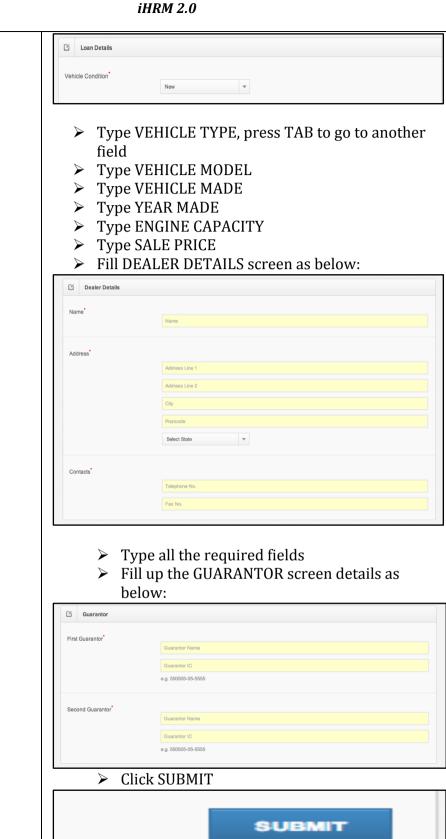
➤ The OUTPATIENT CLAIM screen will appear as below:



WHAT IS VIEW ENTITLEMENT BUTTON?	View Entitlement Button is where you are able to view your current medical entitlement, claims and balance.				
HOW DO YOU VIEW YOUR ENTITLEMENT?	To view your entitlement you need to: Click at VIEW ENTITLEMENT Button				
	Manage Claims New Claim View Entitlements				
	The screen below will appear:				
	● Entitlement Info Type Effective Entitlement Claimed Balance Antenatal 1,000.00 1.00 999.00 Dentist 0.00 0.00 0.00 Maternity 1,000.00 0.00 1,000.00 Medical Checkup 500.00 480.00 20.00 Outpatient Treatment 10,000.00 0.00 10,000.00				
WHAT TYPE OF LOAN AND SUBSIDY CAN YOU APPLY ONLINE?	The loan and subsidy that you can apply online are: Car loan subsidy Computer loan Housing loan subsidy Housing loan discount				
HOW TO APPLY CAR LOAN (NEW)?	To apply you need to: Click at KIOSK Click At LOAN AND SUBSIDY				
	<u></u> кюзк				
	· Change Request				
	Leave Management				
	Vehicle Booking				
	Outpatient Claim				
	Loan & Subsidy				







➤ The screen below will appear:



Your application has been submitted and will be process online

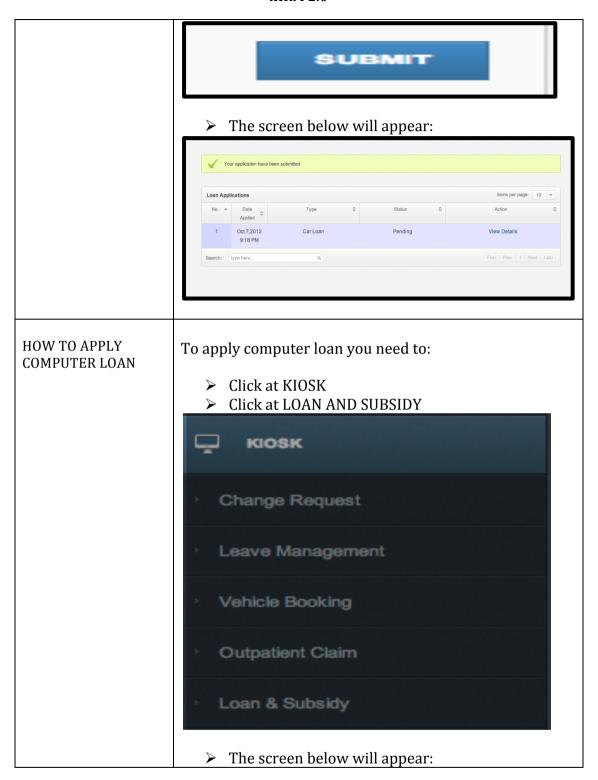
HOW TO APPLY CAR LOAN (USED)?

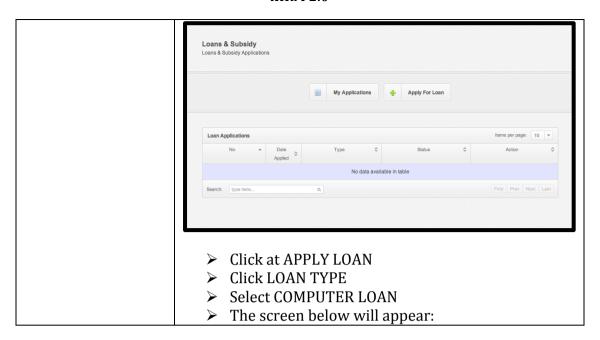
The procedures is the same as above for the beginning and you need to:

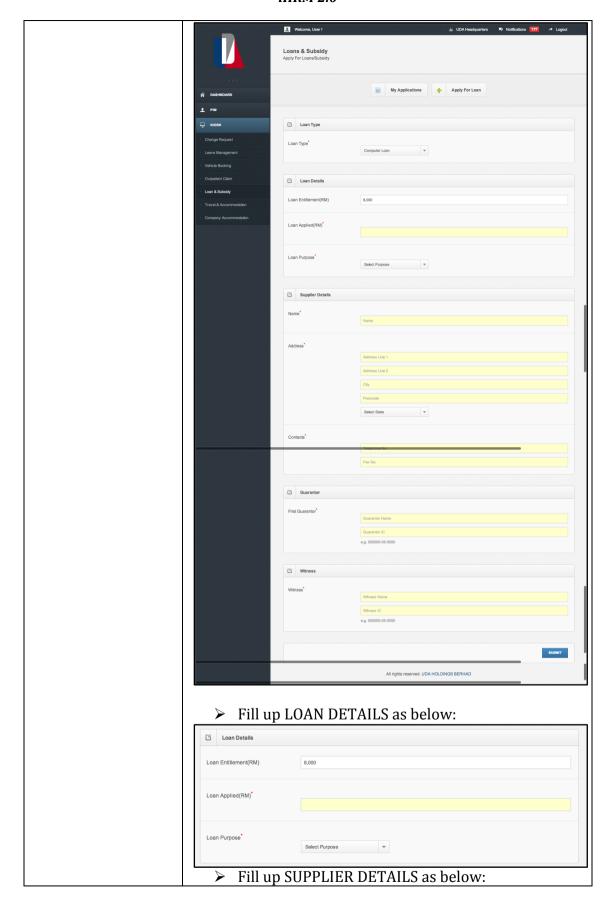
- ➤ Click at VEHICLE CONDITION
- ➤ Select USED/RECOND
- ➤ The screen below will appear:

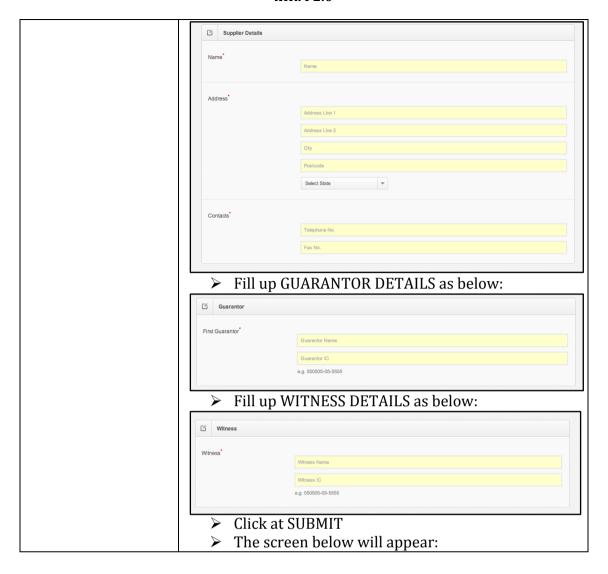


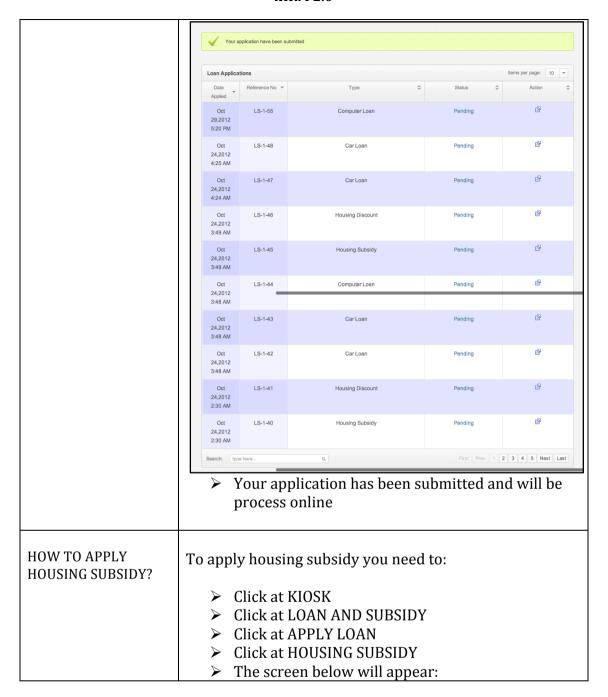
- > Fill up DEALER DETAILS screen
- > Fill up GUARANTOR screen
- ➤ Click SUBMIT

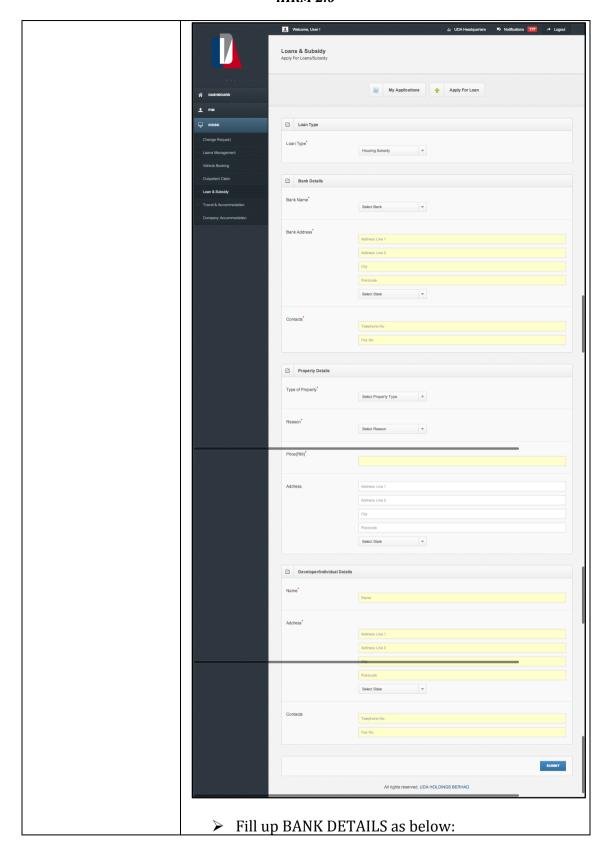


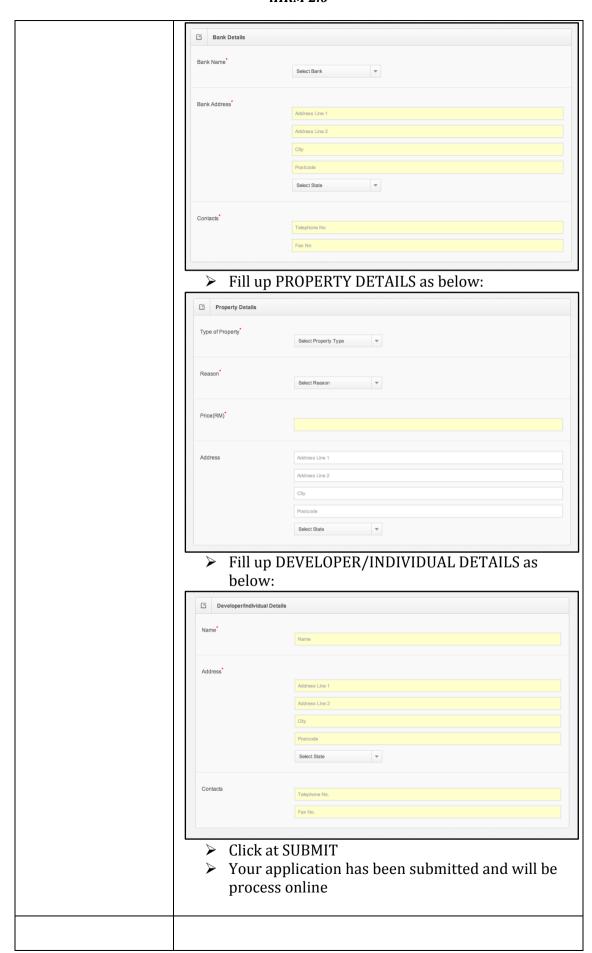


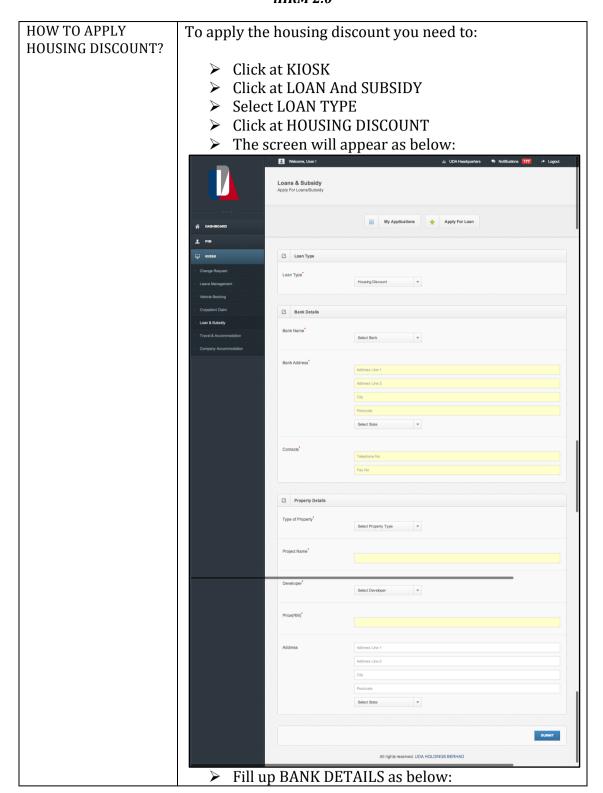


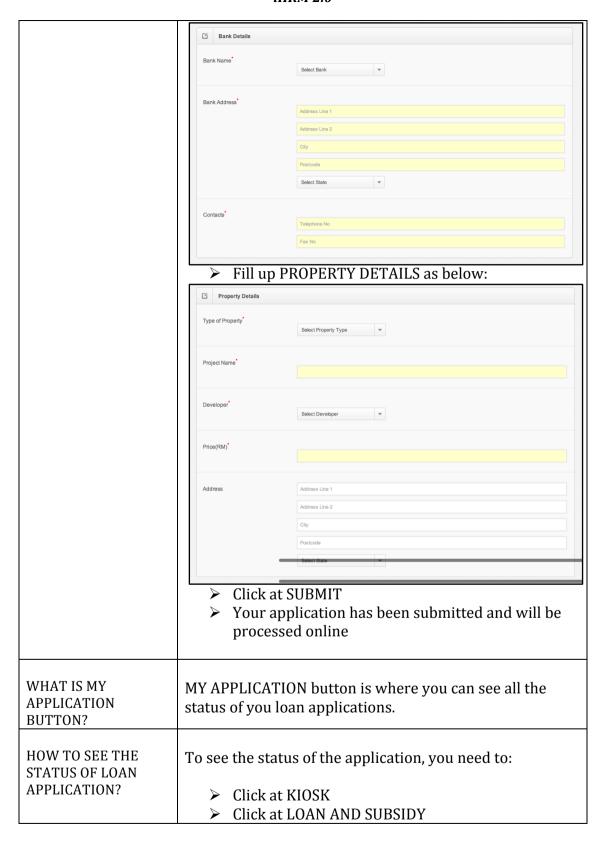


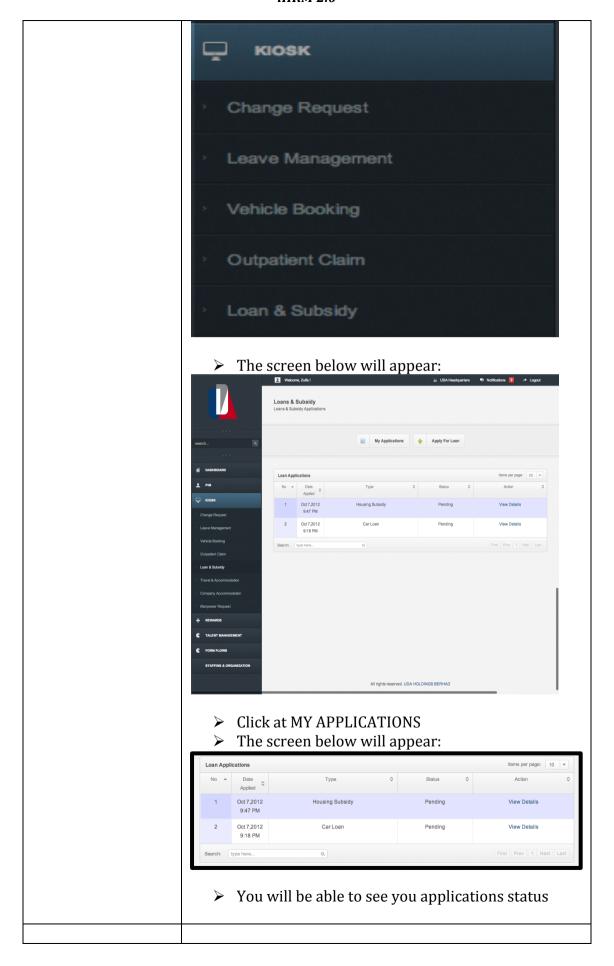


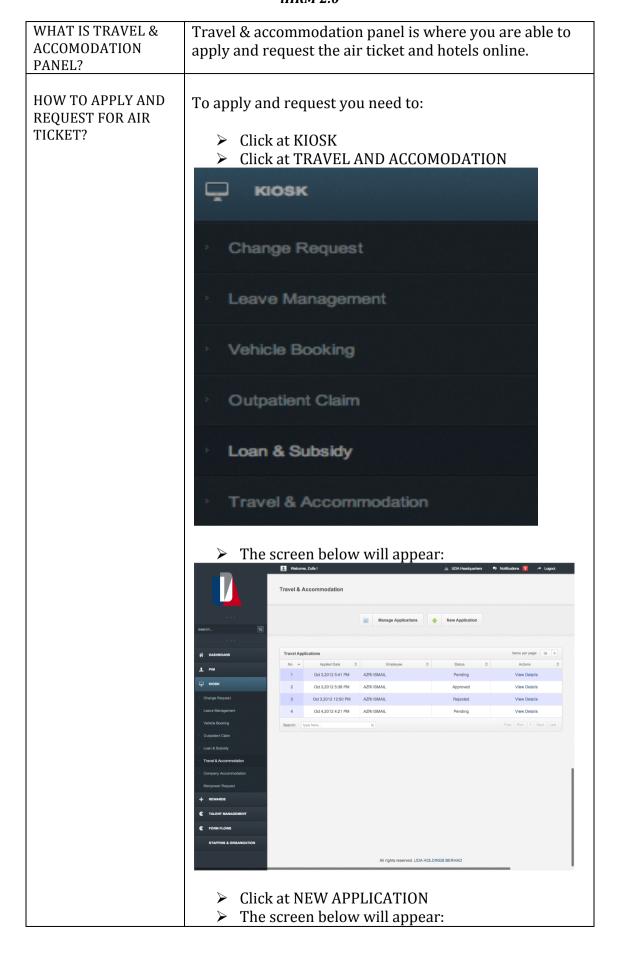


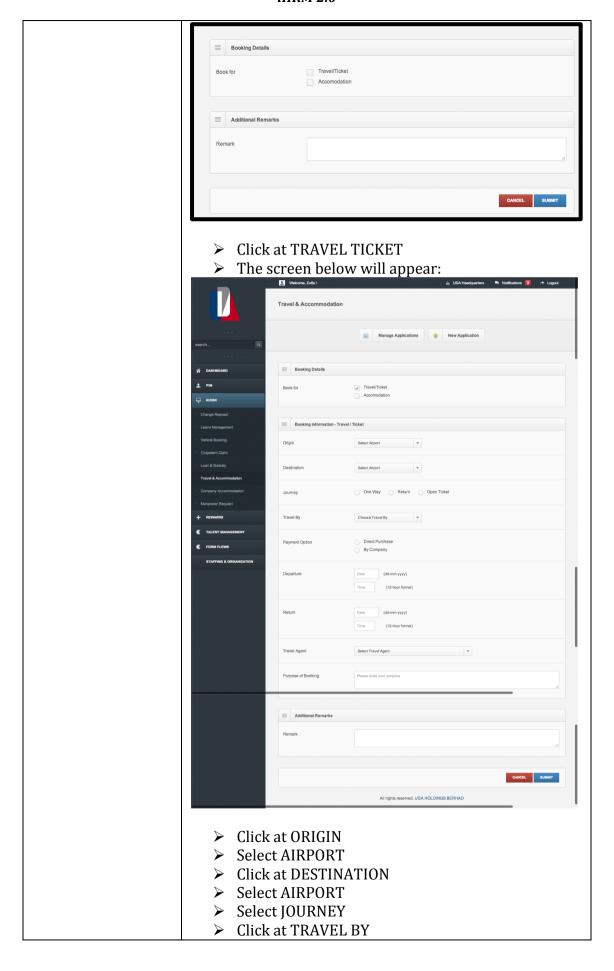




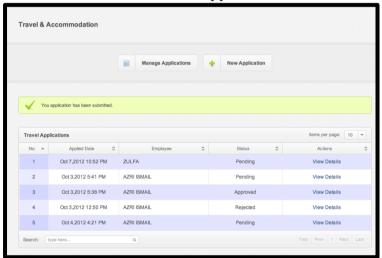








- ➤ Select GROUP/INDIVIDUAL
- ➤ Click at PAYMENT OPTIONS
- Select DIRECT PURCHASE (applicable for top management) or BY COMPANY
- ➢ Click at DEPARTURE
- ➤ Select DATE & TIME
- Click at ARRIVAL
- ➤ Select DATE & TIME
- ➤ Click at TRAVEL AGENT
- > Select AGENT
- > Type PURPOSE OF BOOKING
- > Type at REMARK if necessary
- ➤ Click at SUBMIT
- > The screen below will appear:



Your application has been submitted and will be process online

HOW TO REQUEST ACCOMODATION ONLINE?

To request accommodation, you need to:

- Click at KIOSK
- Click at TRAVEL AND ACCOMODATION
- Click at NEW APPLICATION
- Click at ACCOMODATION



Fill up all the fields as below:

